

😔 OBJECTIVE

Detail-oriented Creative Designer with over 20 years of experience in creating visually compelling designs across various mediums. Eager to continue developing design skills, with a strong interest in transitioning to UX design to contribute to innovative, user-centered projects.

😳 WORK EXPERIENCE

2022 - 2024

Systems Integrity Representative

Johnson Controls Inc - Aurora, Colorado

Responsible for quoting and selling Fire & Life Safety products and services based on inspection reports, ensuring the timely resolution of system deficiencies. Collaborated closely with Inspectors, Technicians, and Service Managers to develop accurate quotes and proposals, and followed up with customers to secure commitments. Managed lead generation and partnered on complex projects with Service Sales Representatives, while tracking all customer interactions in the CRM systems. Consistently exceeded annual sales quotas and performance expectations. Nominated and attended the National Future Leadership Program, graduating with distinction.

2019 - 2022

Inside Sales Representative

Johnson Controls .inc - Aurora, Colorado

Trained and supported customers with accurate, timely quotes and competitive pricing for Fire systems, differentiating the company from competitors in a strong team environment. Managed quoting and pricing processes, demonstrated problem-solving skills, and maintained a high level of organization across multiple projects. Provided excellent customer service and communication, ensuring follow-up and coordination with internal resources, contractors, and suppliers. Utilized Microsoft Excel, Word, and other tools to drive success. Promoted to Team Lead, where I doubled my annual sales quota in the first year and established lasting relationships with inside customers.

2012 - 2023

Owner & Senior Graphic Designer

Ladybug Graphics LLC - Aurora, Colorado

Designed marketing materials for small businesses, including logos, flyers, business cards, websites, ad spaces, and UI/UX design. Worked collaboratively with cross-functional teams to create cohesive brand identities and ensure marketing collateral met client objectives. Oversaw and edited 3D game designs and VFX projects for larger clients, coordinating closely with developers, animators, and project managers to deliver high-quality, on-brand designs. Fostered strong teamwork to deliver creative solutions under tight deadlines.

🕗 CONTACT

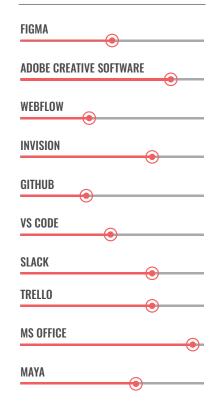
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- A Parker, Colorado
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😳 SKILLS

- UX Design
- Design Thinking
- User Centered Design
- Accessible Design
- Storytelling
- UX Research
- Prototyping
- Graphic Design
- Web Design

🔁 SOFTWARE





WORK EXPERIENCE (continued)

2002 - 2012

Freelance Graphic Designer,

Aurora, Colorado

Created unique brand identities for 200+ startups and small businesses. Worked with Clients to develop creative design marketing packages including but not limited to print material, ads, and signs. Successfully managed and coordinated graphic design and UX design projects from concept to completion

EDUCATION

2024

UX Design Certification

University of Denver - Bootcamp

- Actively participated in and contributed to team-based academic projects excelling in collaboration and problem-solving.
- Voted Project Manager on multiple projects, overseeing planning, execution, and team coordination to ensure successful outcomes.

2023

UX Design Certification

Google - Coursera

 Developed skills in leadership, communication, and time management while working on cross-functional academic projects.

2019-2020

Bachelor of Fine Arts (BFA) in 3D Animation

Rocky Mountain College of Art and Design - Denver, Colorado

Graduated Summa Cum Laude with a 3.85 GPA

2015 - 2019

Bachelor of Science (BS) in Media Arts and Animation

The Art Institute of Pittsburgh - Online Division

Magna Cum Laude with a 4.0 GPA

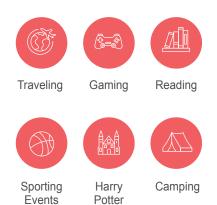
4 REFERENCES

Digital Experience Design Lead Sean Keating DU UX Design Professor (720) 299-7867 skautomator@gmail.com seank.work Employment Specialist **Stephen Wright** Bayaud Enterprises (215) 873-1728 stephen.wright@bayaudenterprises.org www.bayaudenterprises.org

🖸 SOFT SKILLS

- Creativity
- Adaptability
- Teamwork
- Critical Thinking
- Communication
- Dependability
- Time Management

HOBBIES



🕄 SOCIAL MEDIA

in	/in/tahliadenee/
	@TahliaDenee
P	/ItsMeTahliaDenee
Bē	/TahliaDenee

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